

# Security+ Training Course & Exam FAQ

Merit Network, Inc.

On-Demand Virtual Cyber Training: 10+ weeks in duration

Participant Winner:

Exam submission deadline is March 1, 2018

For student voucher requests, please email Merit Network, Inc.

email: [hsciberchallenge@merit.edu](mailto:hsciberchallenge@merit.edu)

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## **General Information**

### What does this program award consist of?

This certification package includes one ten-week online training course for Security+ and the Security+ certification exam.

### How do I obtain my training?

Each student is given two program vouchers from Merit Network. The online training course is presented by Mile2. The exam is provided by Pearson Vue.

### How do I take the course?

Merit will provide a step-by-step guide for redeeming your vouchers and logging in to the training environment.

### Why do you use Mile2 as a vendor?

Mile2 is a vendor-neutral training partner with comprehensive study materials to assist in understanding cybersecurity principles.

### What training material do I have access to?

Your electronic Certified Security Principles+ courseware material includes:

- C)SP+ Electronic Book (Workbook)
- C)SP+ video

- C)SP+ Practice Exam in the Mile2 portal
- Cyber Range access for 3 weeks

## When Do I get Lab Access?

These training modules comprise online learning components and hands-on lab experiences. Once you have completed the online learning portion and are ready to begin lab projects, email [information@mile2.com](mailto:information@mile2.com) to request access to the lab environment.

## Certification process?

To obtain an official industry-recognized Security+ certification, each student must pass the Pearson Vue Security+ exam. However, this program requires that each student complete and pass a practice test, offered through Mile2 before attempting the final Pearson Vue exam.

Training support material will be accessible to each student for one year after completion, however the online course and exam must be completed no later than April 30th, 2019.

## Where can I find peer training assistance?

Mile2 provides training and support forums inside the program's portal. It is HIGHLY suggested that students participate in these discussion groups to aid in learning and retention of the materials.

## Questions about the training course and material?

Email [information@mile2.com](mailto:information@mile2.com) for course and material assistance.

## Can I transfer my self-study or online course materials to another student?

You cannot transfer, share or give your self-study material to another person. By accessing the Mile2® online course material, practice tests, exams, and related files, the student agrees to the following: I understand that my license to use Mile2 electronic course materials is exclusively for my individual professional development. I will not transfer nor will I allow others to use the course materials or the test questions. I will not use any part of this material for teaching others nor will I incorporate it, nor allow it to be incorporated, in any other training materials or publications, electronic or print, without prior specific written consent of Mile2®."

## Where can I study?

Anywhere! As long as you have an internet connection, you can access your Mile2 portal.

## Are there printed course materials?

No. All guides and books for this course are digital. No hard copies are provided.

## What if I don't complete my course on time?

Please notify Merit Network asap. Email: [hscyperchallenge@merit.edu](mailto:hscyperchallenge@merit.edu)

## Security+ Exam Voucher

### How do I obtain the exam voucher?

Once a student has completed the online training and successfully passed the practice exam, please email [hsciberchallenge@merit.edu](mailto:hsciberchallenge@merit.edu) to obtain access to the official Security+ certification exam.

### Where do I take my exam?

Official Security+ exams must be taken at a Pearson Vue testing center. Locate a testing center using: <https://home.pearsonvue.com/test-taker.aspx>

### When do I take my exam?

Anytime before April 30, 2019

### Where can I obtain help registering for my Security+ exam?

Please contact Pearson Vue via their website. Link:  
<https://home.pearsonvue.com/Contact-Us.aspx>

### What are the next steps after taking the exam?

By taking the exam, a student agrees to email [hsciberchallenge@merit.edu](mailto:hsciberchallenge@merit.edu) to inform them of pass/fail results.

