Our Mission:

Merit’s mission is ‘connecting organizations and building communities.’ We provide networking, security and community services to member organizations that help make our society a better place to learn, discover, work and live – while upholding the principles of an open internet.

Merit provides solutions for the specific needs of the K-12 market, rather than a one-size-fits-all approach. A 100% Michigan-based nonprofit organization since 1966, Merit is the trusted provider for K-12 and higher education, government, health care, libraries and nonprofit organizations. Merit connects 98% of ISDs in Michigan via a 10Gb connection over the Statewide Educational Network.

“

At every turn, Merit has demonstrated its commitment to community-building and collaboration. Merit has gone where commercial companies haven’t seen value, helping schools to build collaborations between each other.”

- Matt McMahon
  Technology Director
  Gratiot - Isabella RESD
OUR VALUE

CONNECTING ORGANIZATIONS, BUILDING COMMUNITY

TRUST
Merit is a non-profit, member-owned organization which exists solely for the benefit of our community. We are dedicated to the success of our K-12 community.

DIGITAL COMMUNITY
Merit fosters community - both digitally and in person. Our network builds strong peer relationships and collaboration between member organizations, enabling ISDs to connect and collaborate.

SUPERIOR NETWORK
Merit’s network is faster and more reliable than our competition. Our statewide network can provide nearly unlimited capacity for a scalable network.

HYPER-LOCAL EXPERT SUPPORT
Members can speak directly with a Merit staff member 24 hours a day, 7 days a week, 365 days a year. The Merit Support Center, located in Ann Arbor, MI, constantly monitors the backbone of our network and the Statewide Education Network for superior connectivity and proactive protection. In addition, the K-12 community has access to dedicated regional based Engagement Managers, as well as a Program Manager dedicated to the SEN and its initiatives.

CYBERSECURITY
Merit’s high-quality and affordable cybersecurity services protect the K-12 community. Educational organizations can rely on our suite of cybersecurity services to improve their security posture. We will train staff to protect their infrastructure and sensitive data from cyber threats.

OUR FOOTPRINT
Merit’s Backbone Network features approximately 4,000 miles of fiber-optic infrastructure and has the capacity to support high-bandwidth applications like distance learning, large scale data transfers, video conferencing, virtual laboratories and digital libraries. Merit was the first to develop and maintain a nationwide educational network. More than one million users connect through Merit’s fiber-optic network each day.

Merit.edu | sales@merit.edu