

Member Portal Roll-out

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MJTS

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- Overview
- Initial Roll-out Features
- Information moving from www.merit.edu to Member Portal
- Setting up your Account
- Access Member Portal
- Help!
- Phase II Planned Features
- Feedback/Input

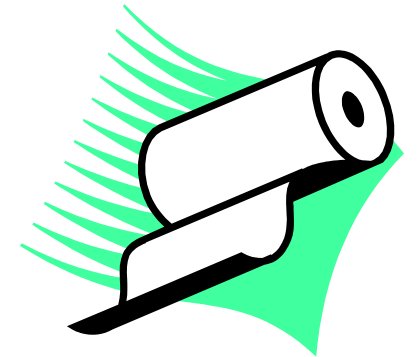
- Access to your services and information 24x7
- Able to share maps and information 24x7
 - NOC Contact
 - Escalation Procedures and Contact Information
- View all your sites/locations you support
- Update your contact information
- Key Points:



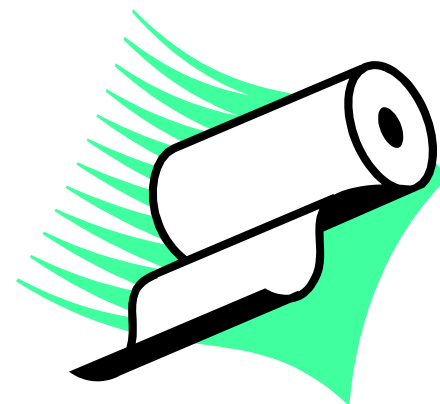
Must have a valid email address in Merit's database

- Authorization is based on Contact Type: Admin, Tech, Billing, Users, etc.
- New Contacts must be initially added to Merit's database by Outreach Support

- Authentication and Authorization
 - Account Set-up
- My Favorites
- Subscribed Services
- Additional Sites/Locations
- OnNet/OffNet Bandwidth Utilization Graphs



- DNS
 - View your zone file
 - Request DNS changes
- Backbone/Infrastructure Maps
- Network Progression Detail
- Invoices and status
- Network Alerts - TT
- Closed e-mail lists, e.g. MJTS



- Bandwidth Utilization Graphs
- Network Alerts – TT
- MJTS Archive List
- Network Progression Detail
- Backbone Map



- Registered contact for your organization?
 - Yes, -- You are authorized to request Member Portal access.
- Need a Valid email address registered in Merit corporate database
 1. Go to: www.merit.edu, select log-in at menu bar
 2. Select "Need a Portal Password"
 3. Enter your e-mail address on-file with Merit
 4. Check your INBOX for a web link that has a one-time-use-Token
 5. Log-in and ready to go!



Demo time!

www.merit.edu

- Call your Member Services Team:
 - 734-615-6110
 - 734-615-6112
 - 734-615-6107



On-line Help

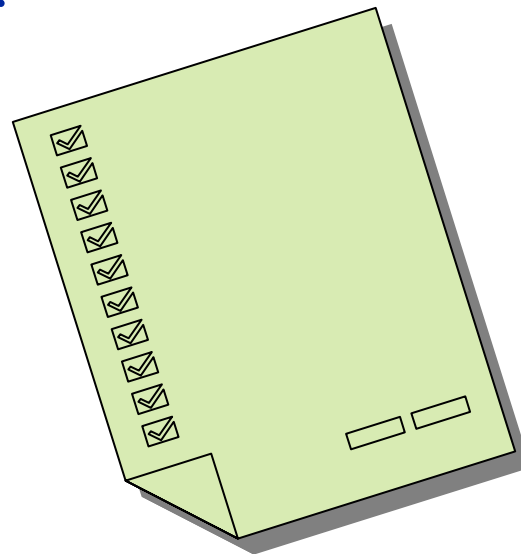
Demo time!

www.merit.edu

- USF Status
- Network Alerts [trouble tickets] for your organization
- Current Service Agreements on file
- Request Services and Status
 - Upgrades
 - New Service
- Network Attachment [node] Configuration



- Send email to: www@merit.edu
- Call your Member Services Team:
 - 734-615-6110
 - 734-615-6112
 - 734-615-6107
- Contact me at:
 - ejd@merit.edu
 - 734-936-2040
- Will post updates and send update announcements to portal account holders





Get Your Merit Member Portal Account Now!

www.merit.edu