



Conferencing Application

The MeritVoice Conferencing Application provides a key value-added hosted IP telephony services to business and residential customers. It includes on-demand, group call and meet-me capabilities, giving customers greater flexibility in deploying conferencing services. Because the Conferencing Application is completely integrated with administration and user interfaces, no time or effort is lost with integration issues.

On-Demand Conferencing

On-demand conferences, also known as N-way or ad-hoc conferences, are easily initiated during an existing call. To add additional participants to a call, the user simply pushes the telephone's conference button, web portal or uses a flash-hook to bring in each additional participant. The number of allowed conferencing participants is controlled on a user-by-user basis, who can perform on-demand conferencing as a basic 3-way or unlimited N-way residential and business conferencing service. It can also be packaged for business conferencing, in which individual employees may be assigned their own conferencing maximum.

Subscribers can use the Web Portal to conference by clicking the conference icon, using directory entries, or by typing any non-directory number into the on-screen call control interface.

Group Call

With the group call capability, system administrators can easily configure a group of numbers as a group call list. A user calls the dedicated group call number, enters a password, and the system calls all of the group call participants simultaneously.

Business users can take advantage of group call capability to conveniently connect with employees, alerting them to news, impromptu meetings, and other important information. Residential users can contact group and family members simultaneously to keep them informed and to plan events.

Meet-Me Conferencing

Business users can host professional meetings using the meet-me conferencing feature. It gives them the ability to directly set up a conference reservation and manage the conference once guests call in.

With meet-me conferencing, it is easy to set up a conference any time, anywhere. For users with access to the Web Portal, a hop on the Internet provides a user-friendly visual interface. This face of meet-me conferencing makes it a compelling, high-value user tool. The Web Portal interface makes it easy to reserve an available conference time, set up recurring conferences, and edit reservations. The "notify" feature allows users to email conference details to guests.

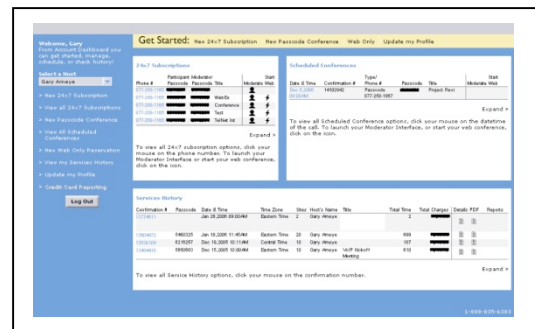


The "dial-out" tab enables a conference moderator to quickly bring guests into the conference without having to know the guest ID.

For a user without access to the Web Portal, a straightforward IVR phone interface walks a user through the conference setup and guides the user through each step, reading back the conference details and even showing the conference codes on the user's phone display.

During a conference, meet-me conferencing provides an on-screen conference control window from the Web Portal, which makes it easy for the moderator to see all guests by name and to make conference changes. The moderator can click to add ports, extend the conference time, play roll call, mute or acknowledge individual guests, drop guests, and lock the conference for security.

A guest version of this conference window enables guests with access to the Web Portal to participate on mute and to see participant names and "raise a hand" for moderator attention. Many of these conference control features are also available through DTMF commands for those without Web Portal access.





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A rich, proven feature set that can grow with business and customer requirements over time

Conferencing Details

The MeritVoice feature-rich conferencing solution offers:

- N-way conferencing defined per user
- Self-service scheduled bridge reservations via IVR or Web Portal
- Moderator and guest access IDs
- Auto-generated email invitation (iCalendar)
- Moderator dial-out for conference join
- Conference join via IVR or Web Portal
- Conference floor control and view windows
- Schedule recurring conferences
- Increase ports during a conference
- Extend conference time during a conference
- Roll call
- Acknowledge a "raised hand" for voting
- Release specific conference guest
- Mute and un-mute specific participants
- Mute and un-mute all participants
- Lock and unlock conference for security
- Disable music while waiting for conference

MeritVoice Conferencing Application

Benefits

- Provides an important value-added service for both business and residential customers
- Presents user-friendly Web and IVR interfaces to help customers have a positive conferencing experience

Features

- On-demand, N-way conferencing
- Meet-me self-service scheduled conferencing
- Web Portal and IVR interfaces
- Conferencing floor control
- Optional Web Portal

MeritVoice Advanced Communications System

Platform

- Fully redundant architecture for reliability
- Scales to support hundreds of thousands of end users
- Advanced security session boarder controllers

Network standards support

- SIP, MGCP

Endpoint standards support

- SIP, MGCP, SCCP
- Analog phones supported via IADs

Codec support

- G.711, G.729, G.723, H.263, H.264*

Business telephony features

- Basic dial tone to full PBX feature set

Residential telephony features

- Basic dial tone to full Class 5 feature set

Optional, brandable enhanced integrated applications

- Productivity Suite
- Mobility Suite
- Business Suite
- Desktop Integration

Installation and Technical Support

Merit expert support specialists are available 24/7. Merit offers a full range of services, including network analysis and design, implementation and project management assistance, database support, installation and commissioning, turn-up testing, and network verification. On-site assistance is also available for acceptance and interoperability testing to guarantee successful network connectivity.

This material is for informational purposes. Contact Merit for additional information and updates. Products, features, and functionality described herein are subject to change without notice.